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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have used a local, small internet provider for nearly 19 years. When I first signed up to their service, they were one of only a few options in my remote, rural area. I stuck with them after moving to San Francisco and still use them, now in Northern California wine country. I like their personalized service, low-cost benefits, free bundled landline telephone a critical service for seniors and during some local fire emergencies and even like their attitude toward protecting my privacy. If I could get more whizbang features somewhere else, I wouldn't switch. They've earned my loyalty and that of everyone I know who uses and recommends them over the mega-corporate options.

The cost of their service has remained virtually the same for all that time, while features or quality upgrades were added. I am gratified to see their little service trucks all over the San Francisco Bay Area now, along with their projects to install fiber optics networks to keep up with the demands of modern computers and streaming content for local businesses. Many of my friends are envious and waiting until this low cost, superior service reaches them.

It is my understanding that the United States has some of the slowest and most expensive internet and wireless services in the world. Please don't add further insult to the injuries of our third world, aging infrastructure and comparatively exorbitant medical care and drug costs by hampering the efforts of honest, competitive small companies who are trying to provide humanized service in the face of corporate domination. Sorry to sound so maudlin but most corporate businesses in this country lack the redeeming social values we used to enjoy while providing lackluster service at ever-increasing cost. My small provider is a welcome exception.

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